

National Contracted Facility/Vendors

The following national vendors are available to provide services to UMR members throughout the United States. If you are covered by a plan that participates in customer-specific provider network, some of these national vendors may be considered non-network. If you need additional assistance, call the toll-free, member phone number on the back of your ID card.

Provider(s)	Phone Number	WebSite
Ambulatory Infusion Suites and Home Infusion - Ambulatory Infusion Suite/Home Infusion		
Oso Home Care, Inc.	1-949-660-7126	www.osohomecare.com
Ambulatory Infusion Suites - Ambulatory Infusion Suites		
AleraCare	602-334-1232	www.aleracare.com
Carepoint Infusion Center	216-755-4044	www.carepointinfusion.com
Flomed Infusion Services	561-559-9800	www.flomedinfusion.com
Metro Infusion Centers	877-448-3627	https://metroinfusioncenter.com/
MPP Infusion Centers	855-242-8134	www.mppinfusion.com
Palmetto Infusion Services	615-367-1444	https://www.palmettoinfusion.com/
Cardiac Diagnostic - Cardiac Monitoring Services		
iRhythm Technologies	1-888-693-2401	www.irhythmtech.com
Cardiac Diagnostic - Cardiac monitoring services		
Medi-Lynx Cardiac Monitoring	1-855-847-0780	www.medilynx.com
Cardiac Diagnostic - Cardiac Monitoring Services		
Preventice Services	1-888-747-1442	http://www.preventicesolutions.com
Cardiac Diagnostic - Cardiac Monitoring Services & Home INR Monitor/test strips		
CardioNet	1-888-312-2328	www.cardionet.com
Convenience Care Clinic		
MinuteClinic	1-866-389-ASAP (2727)	www.minuteclinic.com
The Little Clinic	1-877-852-2677	http://www.thelittleclinic.com
Walgreens Healthcare Clinic	1-866-825-3227	www.walgreens.com
Walmart Stores	1-972-635-2186	http://www.walmart.com
Diagnostic Treatment Center - Diagnostic Treatment Center		
Neurotech, LLC	866-374-7648	https://www.neurotecheeg.com
Dialysis		

Provider(s)	Phone Number	WebSite
American Renal Associates Inc. (ARA)	1-877-997-3625	www.americanrenal.com
DaVita	1-866-475-7757 ext. 253706	www.davita.com
Dialysis Clinic, Inc	See website	www.dciinc.org
Home Dialysis Services LLC	1-815-741-6830	www.dccdialysis.com
US Renal Care	800-550-9664	https://www.usrenalcare.com/
DME - AED - wearable defibrillator		
ZOLL Services	1-800-543-3267	www.zoll.com
DME - Ambulatory Infusion Pumps		
InfuSystem Inc	1-800-962-9656	www.infusystem.com
DME - Bone Growth Stimulator		
Bioventus	1-800-396-4325	www.bioventusglobal.com
DJO	1-800-321-9549	www.djortho.com
EBI	1-800-526-2579	www.biomet.com
Orthofix	1-800-535-4492	www.orthofix.com
DME - Breast pump purchase		
Acelleron Medical Products	877-932-6327	https://acelleron.com/breast-pumps/united-healthcare
Aeroflow Healthcare	844-867-9890	https://aeroflowbreastpumps.com
Byram Healthcare	1-877-902-9726	www.byramhealthcare.com
Edgepark Medical Supplies	1-888-394-5375	www.edgepark.com
DME - Breast Pumps & Supplies		
Pumping Essentials	866-688-4203	https://pumpingessentials.com/
DME - Cochlear Implant Replacement Parts		
Cochlear Americas	1-800-483-3123	Cochlearamericas.com
DME - Commercial and Medicare only DME and Mail Order services available.		
Synapse Health	1-888-336-9363	https://www.synapsehealth.com
DME - Continuous Glucose Monitoring (CGM) Continuous Glucose Monitoring Supplies Glucose Meters Diabetic Pump Supplies		
North Coast Medical Supply d/b/a/ Advanced Diabetes Supply	1-866-422-4866	https://www.northcoastmed.com/
DME - CPM/Continuous Passive Motion		

Provider(s)	Phone Number	WebSite
Otto Bock Healthcare	1-800-328-4058	www.ottobockus.com
DME - CPM/continuous passive motion, Thermocomp, TENS		
Kinex Medical Company	1-800-845-6364	www.kinexmedical.com
DME - Cranial Helmets		
Cranial Technologies	1-844-447-5894	www.cranialtech.com
DME - Diabetic insulin pump and pump supplies		
Insulet Corporation	1-800-591-3455	www.myomnipod.com
Minimed/Medtronic	1-800-646-4633	http://www.medtronicdiabetes.com/home
DME - DME		
BioTAB	877-246-8220	https://biotabhealthcare.com/
Tandem Diabetes Care	858-375-1473	https://www.tandemdiabetes.com/
DME - DME - - Ultraviolet (UV) Light Therapy		
National Biological Corporation	216-831-0600	https://www.natbiocorp.com/
DME - DME - Breast pump purchase		
AdaptHealth	855-406-7867	https://pcs.adapthealth.com/products/breast-pumps/
DME - DME - Complex Rehabilitation Hospital Beds		
Ethos Therapy Solutions	1-888-861-8612	https://ethosoutcomes.com/
DME - DME - Custom/Complex Power Wheelchairs		
Rehab Medical	877-813-0205	https://www.rehabmedical.com/locations
DME - DME - Mail Order Supplies: ostomy, urological supplies		
180 Medical	(877) 688-2729	http://www.180medical.com/
DME - DME - Ostomy and urinary catheters		
Comfort Medical	1-800-719-1663	www.comfortmedical.com
DME - DME - Wearable Cardiac Defibrillator Vest		
Kestra Medical	833-692-7787	https://kestramedical.com
DME - DME Ostomy Supplies Urinary Catheters Mastectomy Prosthesis and Bras (NO diabetic supplies)		
Liberator Medical Supply	1-888-244-0789	https://www.liberatormedical.com/
DME - DME- Oxygen		
Inogen, Inc.	877-466-4364	https://www.inogen.com

Provider(s)	Phone Number	WebSite
DME - DME-Standard DME (beds, walkers, wheelchairs) CPAP, oxygen, respiratory		
PHM Logistics	(844) 784-7846	https://www.quipthomemedical.com
DME - Dynamic Splinting; Bracing & Orthotics		
Dynasplint Systems	1-800-638-6771	www.dynasplint.com
DME - Enteral		
Aveanna Healthcare Medical Solutions	713-956-5288	www.aveanna.com
DME - Mail order disposable medical supplies including Medicare-covered diabetic supplies (blood glucose monitors, test strips and lancets)		
Byram Healthcare	1-877-902-9726	www.byramhealthcare.com
DME - Mobility products - custom/complex power wheelchairs and seating systems		
Numotion	1-888-232-1333	https://www.numotion.com/locations
DME - Mobility products - custom/complex power wheelchairs and seating systems		
National Seating & Mobility	See website	https://www.nsm-seating.com
DME - Negative pressure wound pump and wound care surfaces		
KCI USA	1-800-275-4524	https://www.acelity.com/about-kci
DME - Orthotics and Prosthetics		
Dia-Foot	877-405-3668	www.dia-foot.com
Linkia Orthotics & Prosthetics	1-877-754-6542	www.linkia.com
Medical Center Orthotics and Prosthetics	844-626-7767	https://mccopro.com/
Ossur	419-633-3961	www.ossur.com
SRT Prosthetics & Orthotics	419-633-3961	https://www.ossur.com
DME - Pneumatic Compression Devices		
Tactile Technology Systems	1-866-435-3948	www.tactilemedical.com
DME - POV and Power wheelchairs		
Hoveround Corporation	1-888-225-1547	https://www.hoveround.com
DME - Provox voice prosthesis; laryngectomy supplies		
Atos Medical	800-217-0025	https://www.atosmedical.com/
DME - Respiratory high frequency chest compression oscillation system (vest)		
Advanced Respiratory	1-800-426-4224	https://respiratorycare.hill-rom.com/
Electromed	1-800-462-1045	www.smartvest.com
RespirTech	1-800-793-1261	www.respirtech.com

Provider(s)	Phone Number	WebSite
DME - Speech generating device		
Prentke Romich	1-800-268-5224	www.prentrom.com
Tobii Dynavox Systems	1-866-396-2869	http://www.tobiidynavox.com/
DME - Speech Generating Devices		
AbleNet Inc	651-414-6539	https://www.quicktalkerfreestyle.com
Talk To Me Technologies	1-877-392-2299	https://www.talktometechnologies.com
DME - Standard DME (beds, walkers, wheelchairs) cpap, enteral, home PT/INR, negative pressure wound care, oxygen, respiratory		
Lincare - may be known locally by a different name; refer to website	See website	www.lincare.com
DME - Standard DME (beds, walkers, wheelchairs) cpap, enteral, negative pressure wound care, oxygen, respiratory		
Apria Healthcare LLC	1-800-277-4288	www.apria.com
DME - Standard DME (beds, walkers, wheelchairs) cpap, enteral, oxygen, respiratory		
Rotech Healthcare - may be known locally by a different name; refer to website	See website	www.rotech.com
DME - Wound care supplies for residents of nursing home		
Wound Care Concepts	800-840-9041	https://www.gentell.com/
DME - Wound care supplies for residents of nursing homes		
Gordian Medical, Inc	1-800-568-5514	www.amtwoundcare.com
Hearing Aid Services - Hearing aid services / hearing testing, evaluation, hearing aid selection and fitting		
UnitedHealthcare Hearing	1-855-523-9355 TTY 711	www.uhchearing.com
Home Health		
Bayada Nurses	1-800-305-3000 / 1-888-422-9232	www.bayada.com
Innovative Senior Care	See website	http://www.brookdaleliving.com/Innovative-senior-care
Maxim Health Care Services	1-800-899-9525	www.maximhomecare.com
PSA Healthcare	1-770-441-1580	http://www.aveanna.com
Home Health - Home Health		

Provider(s)	Phone Number	WebSite
Encompass Health Home Health	See Website	www.encompasshealth.com
Heartland Home Health & Hospice Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com
LHC Group	866.542.4768	https://www.lhcgroup.com
Home Infusion		
Basic Home Infusion	1-888-822-7428	www.basichomeinfusion.com
Home Infusion - Ambulatory Infusion Suite/Home Infusion		
Nextron Infusion Services	800-477-7375	https://www.nextronmed.com
Home Infusion - Home Infusion		
Advanced InfusionCare	800.482.8466	https://www.aiscaregroup.com
InfuCare Rx Inc	(877) 828-3940	http://infucarerx.com
Patient Care Infusion	480-246-3950	www.patientcareinfusion.com
PromptCare	1-877-776-6782	www.promptcare.net
TwelveStone	844-893-0012	https://www.12stonehealth.com/
Home Infusion - Women's health - high risk OB / prenatal care		
Optum Women's and Children's Health	1-800-950-3963	www.Optum.com
Home Infusion and Ambulatory Infusion Suite - Home Infusion		
Santa Barbara Specialty Pharmacy	805-770-2061	www.santarx.com
Home Infusion and Specialty Pharmacy - Home Infusion, Infusion Suites, and Specialty Pharmacy		
ContinuumRX	800-665-2850	https://www.continuumrx.com/
Vital Care Services	601-482-7420	www.vitalcare.com
Home Infusion and Specialty Pharmacy - Home Infusion, Specialty Pharmacy		
KabaFusion Holdings, LLC	See Website	https://www.kabafusion.com
Home Sleep Testing		
Virtuox	1-877-337-7111	www.virtuox.net
Watermark Medical	1-877-710-6999	http://www.watermarkmedical.com/
Hospice - Home and inpatient		
AseraCare Hospice	See website	www.aseracare.com
Heartland Home Health & Hospice Services	1-800-736-4427 / 1-419-252-5500	www.hcr-manorcare.com or www.heartlandhomehealth.com

Provider(s)	Phone Number	WebSite
Hospice - Hospice		
LHC Group	866.542.4768	https://www.lhcgroup.com
IDTF - Home PT/INR		
Alere Home Monitoring	1-877-262-4669	www.ptinr.com/
IDTF - IDTF-PT-INR		
BioTel INR	800-779-7616	http://www.coaguchek.com/coaguchek_patient/en/home/products/how_to_get_a_coaguchek.html
IDTF - Outpatient Diagnostic or Treatment Center		
Stratus	469-995-8416	www.stratusneuro.com
Laboratory		
Nationwide Laboratory Services	888-377-3522	https://innovativegx.com/
Laboratory - Anatomic pathology - including dermatopathology		
Bako Integrated Physician Solutions	1-877-376-7284	www.bakocts.com
Laboratory - Anatomic pathology - including dermatopathology, gastroenterology, genitourinary, hematology and gynecological pathology		
AmeriPath*	1-800-354-3449	www.ameripath.com
Laboratory - Clinical		
Tribal Diagnostics	1-844-214-7275	www.tribaldiagnosics.com
Laboratory - Clinical, pathology and genetic testing		
ARUP Labs	1-800-522-2787	www.aruplab.com
BioReference Laboratories*	1-800-229-5227	www.bioreference.com
Laboratory Corporation of America*	1-888-522-2677 (1-888-LABCORP)	www.labcorp.com
Lineagen, Inc	1-801-931-6200	www.lineagen.com
Mayo Clinic Laboratories	800-533-1710	http://www.mayocliniclabs.com
Quest Diagnostics Incorporated*	See website	www.questdiagnostics.com
Laboratory - Genetic testing		
Ambry Genetics	1-866-262-7943	www.ambrygen.com
GeneDx	1-301-519-2100	www.genedx.com
Natera, Inc	1-650-249-9090	www.natera.com

Provider(s)	Phone Number	WebSite
Laboratory - Genetic testing (OncotypeDx)		
Genomic Health	1-888-662-6897 (1-888-ONCOTYPE)	www.genomichealth.com
Laboratory - Laboratory - Anatomic pathology - including dermatopathology, gastroenterology, genitourinary, hematology and gynecological pathology		
Poplar Healthcare	1-888-244-7284	www.poplarhealthcare.com
Laboratory - Laboratory - Clinical		
Precision Diagnostics	1-800-635-6901	www.precisiondxlab.com
Laboratory - Laboratory - Genetic testing		
Ariosa Diagnostics	1-855-927-4672	www.ariosadx.com
Eurofins NTD, LLC	1-888-762-4000	www.perkinelmer.com
Myriad Genetic Laboratories	1-800-469-7423	www.myriad.com
NeoGenomics Laboratories, Inc	1-866-776-5907	www.neogenomics.com
Laboratory - Laboratory - Genetic testing (Afirma)		
Veracyte	1-888-9AFIRMA	www.veracyte.com
Laboratory - Laboratory - Genetic testing (Cologuard)		
Exact Sciences Laboratories	1-844-870-8870	www.cologuardtest.com
Laboratory - Laboratory - Genetic testing (immunoSeq)		
Adaptive Biotechnologies	(855) 466-8667	https://www.adaptivebiotech.com
Laboratory - Laboratory - Genetic testing (MammaPrint)		
Agendia	1-888-321-2732	www.agendia.com
Laboratory - Laboratory - Genetic testing (Thyroseq)		
CBLPath	1-877-225-7284	www.cblpath.com
Laboratory - Specialty genetic testing		
Invitae Corporation*	1-800-436-3037	www.invitae.com
Laboratory - Telephonic genetic testing counseling services		
Informed Medical Decisions	1-800-975-4819	www.informeddna.com
Laboratory - Therapeutic medication monitoring, drug testing		
Aegis Sciences Corporation	1-800-533-7052	www.aegislabs.com
Millennium Health*	1-877-451-3534	www.millenniumlaboratories.com
Nutrition Services - Nutrition Services		

Provider(s)	Phone Number	WebSite
Kroger Health Connect	855-699-6937	www.kroger.com/telenutrition
Other Specialty Services - Optical services - medical benefits only		
Shopko Eyecare	1-800-791-7333	www.shopko-optical.com
Other Specialty Services - Urgent care services		
Concentra Health Services	See website	www.concentra.com
Specialty Pharmacy		
AllianceRx Walgreens Prime	1-888-282-5166	www.walgreenshealth.com
Optum Pharmacy formerly BrioVaRx Specialty Pharmacy; including Avella - Tampa	1-866-218-7398	https://specialty.optumrx.com/
Orsini Pharmaceutical Services	1-800-672-0869	www.orsinihealthcare.com
Specialty Pharmacy - Ambulatory Infusion Suites		
IVX Health	1-800-746-8147	www.infusionexpress.com
Specialty Pharmacy - Behavioral Health		
Genoa Healthcare	1-800-519-1139	www.genoahealthcare.com
Specialty Pharmacy - Carticel, Elylyso and Prolastin		
Eversana	1-866-336-1336	www.dohmen.com
Specialty Pharmacy - Infertility		
Freedom Fertility Pharmacy	1-800-660-4283	www.freedomfertility.com
Specialty Pharmacy - Limited Distribution Specialty Drugs		
Biologics	1-800-856-1984	www.biologicsinc.com
Caremark	1-877-287-1234	www.cvsspecialty.com
Specialty Pharmacy - Specialty Pharmacy		
AnovoRx	844-288-5007	https://www.anovorx.com
Optum Frontier Therapies	1-855-768-9727	https://frontiertherapies.optum.com
Specialty Pharmacy - Triptodur		
PantheRx Specialty Pharmacy	1-855-726-8479	www.pantherspecialty.com
Specialty Pharmacy and Ambulatory Infusion Suites - Specialty Pharmacy and Ambulatory Infusion Suites		
Kroger Infusion and Pharmacy	855.802.3230 or 866.202.9552	https://www.krogerspecialtypharmacy.com/ https://www.krogerspecialtyinfusion.com/

Provider(s)	Phone Number	WebSite
Specialty Pharmacy and Home Infusion - Home Infusion, Infusion Suites, and Specialty Pharmacy		
Amerita	800-477-7375	https://www.ameritaiv.com/
Specialty Pharmacy and Home Infusion - Limited Distribution Drugs - Zolgensma, Luxturna		
Accredo	1-800-803-2523	www.accredo.com
Specialty Pharmacy and Home Infusion - Specialty Pharmacy and Home Infusion		
Amber Enterprises	888-370-1724	www.amberpharmacy.com
Red River Pharmacy	903-792-2753	www.redriverrx.com
Specialty Pharmacy and Home Infusion - Specialty Pharmacy, Home Infusion		
Soleo Health	833.765.3648	www.soleohealth.com
Specialty Pharmacy, Ambulatory Infusion Suites and Home Infusion - Limited Distribution Drugs		
Option Care	1-866-827-8203	https://optioncarehealth.com
Specialty Pharmacy, Ambulatory Infusion Suites and Home Infusion - Home Infusion Services & Specialty Pharmacy – LDD Drugs		
Optum Infusion Services formerly BriovaRx Infusion Services	1-877-306-4036	https://specialty.optumrx.com/infusion
Transplant		
Transplant Services		https://www.myoptumhealthcomplexmedical.com/gateway/public/transplants/transplantLinks.jsp
Transportation - Air Ambulance		
Air Methods, dba: Rocky Mountain Holdings, Arch Air, LifeNet, Mercy Air	855-896-9067	www.airmethods.com
Global Medical Response	800-424-7060	http://www.globalmedicalresponse.com
Transportation - Fixed-Wing Air Ambulance		
AirCARE1 International	1-877-760-7760	www.airambulanceone.com
Medway Air Ambulance	1-800-233-0655	www.medwayairambulance.com
Urgent Care - In-Home Urgent Care		
Dispatch Health	1-888-908-0553	www.dispatchhealth.com
Urgent Care - Urgent Care		
PM Pediatrics	816-869-0650	www.pmpediatrics.com
Urgent Care - Urgent care services		

Provider(s)	Phone Number	WebSite
MedExpress Urgent Care	See website	www.medexpress.com
Vaccine Program - Available at Retail Pharmacy or Worksite Clinic		
Harris Teeter	See website	http://www.harristeeter.com
Vaccine Program - Vaccine Services - Influenza Shingles, Tdap, Varicella, TDAP (age 11 and up) Available at Retail Pharmacy or Worksite Clinic		
New Albertson	1-877-276-9637	http://www.acmemarkets.com/pharmacy/immunizations
Safeway, Inc. (d/b/a Safeway, Carrs, Pak'N Save, Pavilions, Randalls, Tom Thumb, Vons)	1-877-723-3929	http://www.safeway.com/shopstores/pharmacy
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis A/B, HPV, MMR, MMRV, Varicella, TDAP (age 11 and up) Available at Retail Pharmacy		
Meijer Pharmacy	1-877-363-4537	http://www.meijer.com/pharmacy
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis A/B, HPV, MMR, MMRV, Varicella, TDAP (age 11 and up) Available at Retail Pharmacy or Worksite Clinic		
HEB GROCERY COMPANY	1-210-938-8357	http://www.heb.com/pharmacy/services/immunizations.jsp
Rite Aid Pharmacy	1-800-RITEAID / 1-800-748-3243	www.riteaid.com
The Kroger Co	See website	https://www.kroger.com/health/clinic/vaccinations
United Supermarkets (d/b/a United Supermarket, Albertsons Market, Amigos, Market Street)	1-877-276-9637	www.unitedsupermarkets.com
Walmart Stores Inc. (d/b/a Walmart and Sam's Club)	See website	www.walmart.com
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis A/B, HPV, MMR, MMRV, Varicella, TDAP (age 3 and up) Available at Retail Pharmacy or Worksite Clinic		
Costco Vaccine	1-800-607-6861	https://www.costco.com/pharmacy/warehouse-pickup
Vaccine Program - Vaccine Services - Influenza, Pneumonia, Shingles, Tdap, Meningitis, Hepatitis B, HPV, TDAP (age 3 and up) Worksite Clinics and Retail locations		
Walgreens Immunizations	1-800-925-4733	https://www.walgreens.com/pharmacy

DME - DURABLE MEDICAL EQUIPMENT is certain medical equipment that is ordered by your doctor for use at home. DME includes but is not limited to: wheelchairs, crutches, hospital bed, IV infusion pump, oxygen equipment, nebulizer, and walker.

HOME HEALTH/HOME INFUSION CARE can either be a licensed facility or medical personnel that can provide health care services in the home. Services include but are not limited to nursing visits for infusion services or wound care.

LABORATORY means diagnostic testing including routine blood and urine analysis, anatomic pathology, surgical pathology, and specialty or esoteric services.

SPECIALTY PHARMACY PROVIDER provides specific drug products directly to customers or physicians.

WOMEN'S HEALTH is limited to home uterine monitoring services.

* This lab is a member of UnitedHealthcare's Preferred Lab Network. The Preferred Lab Network includes independent laboratories that have met high standards for quality, services, and affordability. Your costs may be lower when you use this network.